

### **WHAT TO EXPECT**

Drake Construction & Restoration implements a streamlined process to repair your property safely and with the highest quality. We strive to set your expectations step by step.

### **INITIAL COMMUNICATION**

In the event that this is an insurance claim an expert inspector will meet with your insurance adjuster to thoroughly evaluate the storm damage to your roof and property. Together, they will determine the scope of repair work and reach an agreement on pricing. If unforeseen issues arise on the job that are code-related, we will supplement the insurance company accordingly.

### **SCHEDULING**

Our production manager will contact you within 48 hours to confirm an installation date. In most cases, materials will be shipped directly onto the roof.

### **LANDSCAPE PRESERVATION**

Protecting your home and its surroundings is our main priority. Drake's Construction & Restoration crews come prepared with tarps to cover plants, flowers, and other landscaping that may be vulnerable to construction debris.

### **PETS AND VALUABLES**

We ask that you kennel or find a safe place for your pets for the day. Also, we ask that you take proper precautions securing valuables that could be shifted, such as mirrors, wall hangings and shelved items. Cover and seal attic door access, as well as, any item stored in the attic. Close all windows for the day.

### **WHAT IF IT RAINS?**

Our professional crews are trained to tear off only what can be decked, felted and shingled in a day. When a crew is done for the evening, your roof will be tied-in at the ridge rows to provide a safe, water-tight transition in case inclement weather occurs.

### **JOBSITE MAINTENANCE**

Our professional crews continuously clean up throughout the day. We conduct a thorough walk of the premises to remove debris after each work day. Final clean up includes blowing or sweeping your new roof, flushing gutters of debris, and using a high-powered magnet to pick up loose nails.

### **REFERRALS**

Drake's Construction and Restoration offers \$250.00 cash for any referral you provide us that results in a contract. Unmatched craftsmanship and dedicated customer service are our finest marketing tools. We are confident you will want friends and neighbors to have the same positive experience as you in dealing with Drake's Construction & Restoration.